Instructions for Use

IMPORTANT
Read these instructions for use carefully. Familiarise yourself with the appliance before connecting it to its gas container. Keep these instructions for future reference.

This instruction manual contains important information necessary for the proper assembly and safe use of the appliance. Follow all warnings and instructions when using the appliance. If you have questions about assembly, operation, servicing or repair of this product, please call Coleman on 1800 224 350. Coleman Brands Pty Ltd. Suite W2C1, 75-85 O’Riordan St, Alexandria, NSW 2015. Gas cylinders shall be changed in a well-ventilated location, preferably outside away from people and any sources of ignition, such as naked flames, pilot flames, electric heaters / equipment. If there is a leak on your appliance (smell of gas) and you cannot stop the gas flow, remove the appliance to a well-ventilated location away from any ignition source. Check for leaks using soapy water. Do not try to detect leaks using a flame.

- Outdoor use only -

This appliance is designed to heat a water source up to about 30°C above ambient temperature (to a maximum of 50°C +/- 2°C).
Outdoor Use Only

This appliance shall only be used in an above ground open air situation with natural ventilation, without stagnant areas, where gas leakage and products of combustion are rapidly dispersed by wind and natural convection. Any enclosure in which the appliance is used shall comply with one of the following:

(A) An enclosure with walls on all sides, but at least one permanent opening at ground level and no overhead cover.

(B) Within a partial enclosure that includes an overhead cover and no more than two walls.

(C) Within a partial enclosure that includes an overhead cover and more than two walls, the following shall apply:

1. At least 25% of total wall area is completely open.

2. 30% or more in total of the remaining wall side, back and front wall areas is open and unrestricted.

3. In the case of balconies 20% or more of the total wall area shall be and remain open and unrestricted.

Electrical Safety

WARNING! READ AND UNDERSTAND ALL INSTRUCTIONS

Failure to follow all instructions listed below, may result in electric shock, fire and/or serious personal injury.

1. The HWOD must be recharged only with the specified charger for the battery. A charger that may be suitable for one type of battery may create a risk of fire when used with another battery.

2. Use only the battery pack specifically designated for the HWOD. Use of any other batteries may create a risk of fire.

3. Do not charge or use the battery pack if it is damaged. Use of damaged batteries may create a risk of fire or explosion.

4. Do not expose batteries to fire or heat. Disposing of batteries in a fire may create a risk of explosion.

5. Do not modify or repair this appliance, battery pack, or charger. Modifying this appliance may result in fire or personal injury.

6. Do use an extension cord.

7. When used outdoors, install only to receptacles approved per local and regional electrical requirements. If one is not provided, contact a qualified electrician for proper installation.

8. Do not install in a bathroom.

SAVE THESE INSTRUCTIONS – This manual contains important safety and operating instructions for power units.
General Safety Information

This manual contains important information about the assembly, operation and maintenance of this water heater. General safety information is presented in these first few pages and is also located throughout the manual. Particular attention should be paid to information accompanied by the safety alert symbol “⚠️ DANGER”, “⚠️ WARNING”, “⚠️ CAUTION”.

Keep this manual for future reference and to educate new users of this product. This manual should be read in conjunction with the labeling on the product.

Safety precautions are essential when any mechanical or propane fueled equipment is involved. These precautions are necessary when using, storing, and servicing. Using this equipment with the respect and caution demanded will reduce the possibilities of personal injury or property damage.

The symbols shown below are used throughout this manual. Always heed these precautions, as they are essential when using any mechanical or propane fueled equipment.

⚠️ DANGER
DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

⚠️ WARNING
WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

⚠️ CAUTION
CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate personal injury, or property damage.

FOR YOUR SAFETY

If you smell gas:
1. Do not attempt to light appliance.
2. Extinguish any open flame.
3. Disconnect from fuel supply.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

FOR YOUR SAFETY

• CARBON MONOXIDE HAZARD
ONLY USE IN WELL-VENTILATED AREAS. CARBON MONOXIDE HAZARD—USING THIS APPLIANCE IN AN ENCLOSED SPACE MAY CAUSE DEATH. DO NOT USE IN CARAVANS, TENTS, MARINE CRAFT, CARS, MOBILE HOMES OR SIMILAR LOCATIONS.

• EXPLOSION - FIRE HAZARD

• Never store propane near high heat, open flames, pilot lights, direct sunlight, other ignition sources or where temperatures exceed 120 degrees F (49°C).
• Propane is heavier than air and can accumulate in low places. If you smell gas, leave the area immediately.
• Never install or remove propane tank while heater is operating, near flame, pilot lights, other ignition sources or while heater is hot to touch.
• During operation, this product can be a source of ignition. Never use the heater in spaces that contain or may contain volatile or air-borne combustibles, or products such as gasoline, solvents, paint thinner, dust particles or unknown chemicals. Minimum clearances from combustible materials: 600 mm from the sides & 1200 mm from the top.
• Provide adequate clearances around air openings into the product.

Failure to comply with the precautions and instructions provided with this product can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn, asphyxiation, and/or carbon monoxide poisoning.

Only persons who can understand and follow the instructions should use or service this product.

If you need assistance or information such as an instruction manual or labels, contact The Coleman Company, Inc.
System Overview

Thank you for purchasing Coleman’s Hot Water on Demand™ unit. This portable and self-contained water heater is designed to provide hot water for outdoor showering / cleaning tasks only. Do not use the product to heat drinking water.

General Safety Information (continued)

⚠️ WARNING

- This product is fueled by propane gas. Propane gas is invisible, odorless, and flammable. An odorant is normally added to help detect leaks and can be described as a “rotten egg” smell. The odorant can fade over time so leaking gas is not always detectable by smell alone.
- Propane gas is heavier than air and leaking propane will sink to the lowest level possible. It can ignite by ignition sources including matches, lighters, sparks or open flames of any kind many feet away from the original leak. Use only propane gas set up for vapor withdrawal.
- Gas cylinders must be stored outdoors in a well ventilated area out of the reach of children, any indoor storage shall comply with AS/NZS 1596.
- Disconnect propane before storing the heater.

⚠️ WARNING

Not for home or recreational vehicle use.

We cannot foresee every use which may be made of our products. Check with your local fire safety authority if you have questions about use.

Other standards govern the use of fuel gases and heat producing products for specific uses. Your local authorities can advise you about these.

- Never refill disposable cylinders.
- Use the preset regulator that is installed in the water heater. Do not attempt to adjust.

⚠️ WARNING

• BURN HAZARD

- Never leave heater unattended when hot or in use.
- Do not touch metal parts and venting holes of the heater, which may get very hot when in use.
- Keep out of reach of children.

⚠️ WARNING

SERVICE SAFETY

- Keep all connections and fittings clean. Inspect propane cylinder and propane connections for damage before attaching.
- During set up, check all connections and fittings for leaks using soapy water. Never use a flame. Bubbles indicate a leak. Check that the connection is not cross-threaded and that it is tight. Perform another leak check. If there is still a leak, remove the cylinder and contact Coleman for service or repairs.
- Use for water heating only. Never alter in any way or use with any device or part not expressly approved by Coleman.
- Always use in an upright position.

NOTE: THIS APPLIANCE IS NOT INTENDED FOR THE SUPPLY OF DRINKING WATER.
UNPACKING THE PRODUCT.
Unpack your new water heater from the carton and make sure that all of the parts are included. If you find that one of the components is missing, please contact Coleman for a replacement: 1-800-224-350. Make sure to remove the protective film on the display panel on the front of the heater before use.

CHARGING THE BATTERY
1. Charge the battery before using your water heater for the first time.
2. Turn the main power switch to “OFF” position (available on Elite version only)
3. (Fig. 1) Remove the rubber flap covering the charging port.
4. Plug either 12 Volt Auto Recharger Cord or 240 Volt Household Recharger Cord into unit and the power source.
5. See indicator chart for battery status / charging status.
NOTE: Please charge the battery for 6 hours at the first time to maximize the performance of the battery.

cleaning the product
Clean before first use. It is strongly recommended that you clean the heater prior to using for the first time. Follow the simple steps on page 7 before you leave home, and then clean at least once a year or when the hose becomes discolored with a white calcium build up.

To Set Up
Select a level, sturdy surface for your water heater. A picnic table or camp table is ideal. Do not operate Hot Water on Demand™ unit from a position directly on the ground. (This allows water to drain, preventing damage while the unit is off in freezing temperatures.) Fill the 5-gallon collapsible water container with water. The product may use water from a lake or stream, but make sure that there’s no debris or sand in the water, which may clog the water system and damage the product. It’s recommended to use a piece of cloth as filter to cover the opening of the water carrier before filling in water.

Shower Head Connection (Fig. 2)
• Shower end: threaded connector
  Screw the threaded connector on the shower hose onto the end of the shower.
• Heater end: sleeved connector
  A - Pull up & hold the sleeve on the connector.
  B & C - While holding the sleeve, push the connector into water outlet until it stops.
  D - Release the sleeve and the connector is locked.
IMPORTANT: To unplug the shower hose from the heater, pull up the sleeve to unlock first, while holding the sleeve, pull out the connector.
To Set Up (continued)

WATER PUMP CONNECTION

• Pump end (Fig. 3):
  1. Place the water carrier at a level below the water heater for proper drainage.
  2. Screw the water pump to the opening of the water container & hand tighten.
  3. Lay the water container on its side so the pump is towards the bottom of the container (step 2).
  4. Make sure to rotate the pump where “THIS SIDE UP” is facing upward so pump will prime and water will flow.

  **TIP:** You can also submerge The Water Pump into an open water container such as a cooler (cooler not included). Or if available, you can connect a garden hose directly to the unit. Ensure water flow is not too high, this will affect the ability of the unit to heat water and could possibly force the outlet connection to disconnect. Conversely ensure water flow is not too low, this can cause a low flow error. Ensure water is flowing before lighting the unit and adjust flow as required.

• Heater end (Fig. 4):
  1. Plug the pump power jack into the pump power socket on the heater.
  2. Plug the sleeved connector of the pump into the water inlet on the heater. (Follow same steps A, B, C, D given in section “SHOWER CONNECTION”)

SHOWER ARM INSTALLATION

1. Dismantle The Shower Arm by screwing off the adjustment knob (Fig. 5).
2. Install The Shower Arm to the rail on heater, and tighten by screwing on the adjustment knob. (Fig. 6)
3. Loosen the Adjustment Knob and adjust the angle & height of The Shower Arm, once the desired position is reached, tighten the adjustment knob (Fig. 7).
4. After the Shower Arm is installed, you may put The Shower onto The Shower Arm.

GAS CYLINDER INSTALLATION (FIG. 8)

This appliance shall only be used with Propane LPG Coleman disposable gas cylinders certified to DOT-39 NRC 232/290 M1110. **IT MAY BE HAZARDOUS TO ATTEMPT TO FIT OTHER TYPES OF GAS CONTAINERS.** Check that all seals between the appliance and the gas cylinder are in place and in good condition before connecting the gas cartridge. Remove all transit protection material. DO NOT move the appliance during operation. After use, turn the control knob off. Do not use MAPP gas cylinders or any other fuel except propane.

1. Turn the control knob to OFF position.
2. Remove cap from the propane gas cylinder but do not discard.
3. While holding the propane cylinder upright, thread it into The Regulator.
To Set Up (continued)

**GAS LEAK CHECK**

**WARNING**

- Perform leak test outdoors.
- Extinguish all open flames.
- NEVER leak test when smoking.
- Do not use Hot Water on Demand™ unit until connection has been leak tested and does not leak.

1. Make 60 to 90 ml of leak check solution (one part liquid dishwashing detergent and three parts water).
2. Apply several drops of solution at the connection between the propane cylinder and the regulator.
3. Bubbles indicate a leak.
4. Check that the connection is not cross-threaded and that it is tight.
5. Perform another leak check. If there is still a leak, remove the cylinder and contact Coleman for services or repair.

**Use and Operation**

Clean before first use. It is strongly recommended that you clean the heater prior to using for the first time. Follow these simple steps before you leave home, and then clean at least once a year or when the hose becomes discolored with a white calcium build up.

**CAUTION:** Accessible parts may be very hot. Keep young children away, USE OUTDOORS ONLY. Must only be operated on a horizontal surface. Not suitable for marine environments. Do not modify this appliance. Annual service by an authorised person is recommend. Or if any of the following conditions are noticed; incomplete ignition, appreciable yellow tipping, carbon deposition, lifting, floating, lighting back or objectionable odor. DO NOT use this appliance if it has damaged or worn seals. DO NOT use this appliance if it is leaking, damaged or does not operate properly. To check if the gas cylinder is empty, disconnect the cylinder from the appliance and shake from side to side. If there is no sound or movement of liquid, the cylinder is empty.

**LIGHTING THE HEATER**

Before lighting the heater, please make sure that the water supply is ready, the shower connection & pump connection is setup, the gas cylinder is installed and the rechargeable battery is not running low (check battery status by referencing the section “Chart of Indicators” or see section “Charging the Battery”).

**Electronic Ignition**

1. Turn on the main power switch (available on Elite version only).
2. Turn on the electrical system by switching the power button “ON”, which is located on the display panel. When powered on:
   - On ELITE version - battery indicator is lit and the current environment temperature is displayed.
   - On STANDARD version - a flashing green light on Display Panel indicates that the electrical system is powered on.

**IMPORTANT:** When powered on, the pump starts to pump & water starts to run, before the heater being ignited. To conserve water usage, get yourself familiar with the complete operation instructions before you switch the power on.

3. Press and turn the control knob counter-clockwise to the ignition position “PILOT”.
4. Press and hold (7~10 seconds) the control knob to start the electronic ignition sequence, you will hear the clicking sound.
5. While pressing control knob, check whether the pilot light is lit by reading the indicator on the display (see section Chart of Indicators).

**NOTE:** Ignition takes longer time at the first use for the reason that gas runs through and fills the gas line.

6. When the pilot light is lit, then turn the control knob counter-clockwise to a setting between “MAX” and “MIN” for a desired water temperature.

**NOTE:** At “MAX” setting, the heater can increase the water temperature by about 30°C. If the electronic ignition fails to light the pilot light, please refer to the below section “Match Lighting” or the “Troubleshooting” section.

**Match Lighting**

1. Switch the power button on.
2. Press and turn the control knob counter-clockwise to the ignition position “PILOT”.
3. Put a lit match near the burner by inserting it through the flame window, then press and hold the control knob until the pilot is lit (see indicator on display).
4. Turn the control knob counter-clockwise to a setting between “MAX” and “MIN” for a desired water temperature.

**NOTE:** It is typical to experience a slight change in water flow & temperature when moving spray adapter from high to low heights.
Use and Operation (continued)

SHUTTING OFF THE HEATER
1. Turn the control knob clockwise to the “OFF” position.
2. Switch off the power button on the display panel.
3. Turn the main power switch to “OFF” (available on Elite version only).

IMPORTANT: User must not change the order of the shut-off-operation sequence. Always shut off the burner and gas supply by turning the control knob to the “OFF” position first, then switch off the power button.

STOPPING THE HEATER TEMPORARILY
Due to safety reasons, there’s no switch to pause the water flow while taking a shower. You can only shut off the main burner by turning the control knob clockwise back to the ignition position “PILOT” to conserve gas, the pilot light remains lit, the pump & water keeps running. To resume heating the water, turn the control knob counter-clockwise to a setting between “MAX” & “MIN” position.

Or you may shut off the heater completely by following steps in above section “Shutting Off the Heater”, then restart the whole ignition process illustrated in section “Lighting the Heater”.

CLEANING INSTRUCTIONS
1. In a clean container mix two-gallons of water with 12 oz. of calcium, lime, and rust remover (available at the cleaner section of hardware, general merchandise and food stores).
2. Place the pump and shower in the container with the water/solution. The label “This Side Up” on pump should be facing up.
3. Start the heater by following instructions in section “Lighting the Heater” and turn the control knob to a “warm” setting.
4. Circulate the water/solution through the heater for 2 minutes, then turn off heater by turning the knob clockwise to the “off” position and switching off the power button on display panel.
5. Dispose of the cleaning solution in a sink or other drain, do not dump on the ground.
6. Fill container with 9 litres of clean water.
7. Place the pump and shower in the container with the water.
8. Turn the heater on and circulate the clean water through the water heater for 2 minutes at the “cool” setting.
9. Turn the heater off.
10. Repeat steps 6-9 with another batch of clean water.
11. Clean the screen at the pump water inlet to remove the residue that may clog the pump. See maintenance section on page 8 for instructions.

CHARGING USB COMPATIBLE DEVICES (Available on Elite version only)
You may charge 2 mobile phones at the same time by connecting the phones to the USB ports on the heater. The capacity of the rechargeable battery inside the heater is 2000 mAh, which could charge a 1570 mAh mobile phone (iPhone 5s) one complete cycle.

IMPORTANT: USB ports only work when the Main Power Switch is turned on. Do not connect devices to the USB ports on the heater when the heater is in operation or is still hot to touch. Do not connect devices to the USB ports on the heater if there’s a “LOW BATTERY” indication on the Display Panel (see chart of indicators in section “Chart of Indicators”). Do not charge devices whose battery capacity exceeds 1700 mAh.

CHANGING TEMPERATURE DISPLAY
(available on Elite version only)
Current water temperature is shown on Display Panel, cycle through the Celsius / Fahrenheit display by pressing the button repeatedly on the Display Panel.

CHANGING SHOWER SPRAYS
(available on Elite version only)
The shower features aerated, full and fine sprays. Change the spray by rotating the dial on the shower head. You may shut-off the water by rotating the dial on shower head to OFF position.

NOTE: When the heater is powered on, turning the dial on the shower head to “OFF” position will trigger the LOW WATER FLOW warning and shut off the unit. Please ensure shower head is open before restarting.
Helpful Hints

• There's a hook-&-loop strap on the back of the shower, you may tie the shower onto an overhead object (available on ELITE version only).
• If you do not intend to use the water heater for a period of time (3 days or longer), it is strongly recommended to turn the main power switch to ‘OFF’. This will prolong the charge of your battery (applicable to Elite version only).
• Never place the shower 2 metres above the heater, otherwise the water flow may drop to a warning level triggering the shut-off mechanism.
• Never twist or bend hoses that the water runs through, which will lead to a drop of water flow and trigger the shut-off mechanism.
• The heater will typically make 150 Litres of warm or hot water on one full battery charge and a 16.4 oz. cylinder of propane. Make sure to pack sufficient fuel for the duration of your outing.
• Due to the integrated mechanical and electrical over-temperature shut-off devices, the burner will be shut off immediately when the water temperature reaches 50°C at the water outlet on the heater. Meanwhile the pump will continue to pump for 30 seconds, to cool down the heater.
• The water heater is ideal for many outdoor cleaning tasks. Coleman supports the Leave No Trace Principles that encourage minimal impact to the environment while camping. You’ll find that less soap is necessary with warm water than with cool or cold water, so use small amounts of biodegradable soap. Please dispose of your gray water responsibly. Wash yourself or dishes 61 metres away from streams or lakes to avoid soap run-off finding its way to a natural water source. Contact your campground or park to learn about their specific gray water disposal policy.
• Continuous operation of water heater at warm setting for 20 minutes may cause the propane cylinder to freeze up. Let the cylinder thaw or replace with a fresh propane cylinder.

Storage

• Remove propane cylinder from heater after use and before transporting or storing the heater. If using a bulk tank, disconnect the hose from the bulk tank before transporting or storing. Always store propane outdoors.
• Drain water from hoses and unit before storing: Disconnect hoses and lean product toward the hose connection side. Move the unit left to right while leaning until water drainage stops.
• Recharge the battery before storing. Turn off the main power switch (applicable to Elite version only).
• For long term storage, clean and dry the heater and store indoors in a clean and dry location.
• Coleman’s padded carry case is ideal for storing and transporting.

Maintenance

This appliance must only be serviced by an authorised person.

• Clean water heater at least once a year or whenever a white build up appears in the hose. Refer to Cleaning Instructions on page 6 of this manual.
• Charge battery immediately after each outing to reach optimum performance.
• Replacing battery (see illustrations below)- Use only a Coleman® replacement battery #1394551 (12 Volt, 2000 mAh Li-Ion battery).
  1. Remove the screw from the battery cover on the right side of your water heater and remove the cover.
  2. Pull the battery out from storage compartment and unplug the connectors.
  3. Replace the battery and connect the connectors, make sure the circular pin and the rectangular pin on male connector are correctly aligned with the circular hole and rectangular hole on the female connector. Replacement batteries are available to order from Coleman.
• Replacing fuse (see illustrations below)- Use only a Coleman® replacement fuse #1394557 (current rating: 5A).
  Remove the screw from the fuse socket right above the battery compartment, discard the defective fuse and replace with a new one.
• Replacing the Recharging Cords - Use only a Coleman replacement recharging cord #1394553 (240V) or #1394554 (12VDC). Unplug the cord if necessary, and replace with the new one.
• Cleaning pump screen (see illustrations below)-
  1. Grip the nozzle at the end of the pump and rotate counter-clockwise to screw it off.
  2. Separate the nozzle and the ring cap.
  3. Use your finger to push the pump screen out from the nozzle and clean the screen.
  4. Then reverse the steps to put the parts together.
## Chart of Indicators

### Standard Version

<table>
<thead>
<tr>
<th>Explanation</th>
<th>Display of Indicators</th>
<th>Trigger</th>
<th>System Reaction</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery being charged</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Battery fully charged</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electrical system is turned on</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pilot Light is lit</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hot water warning (chamber)</td>
<td>![Red / Yellow / Green]</td>
<td>![Red / Yellow / Green]</td>
<td>Water temperature at heat exchanger exceeds 55°C.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Hot water warning (water outlet)</td>
<td>![Red / Yellow / Green]</td>
<td>![Red / Yellow / Green]</td>
<td>Water temperature at water outlet exceeds 50°C.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Tilt warning</td>
<td>![Red / Yellow / Green]</td>
<td>![Red / Yellow / Green]</td>
<td>Heater is tilted more than 30 degrees.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Flames out warning</td>
<td>![Red / Yellow / Green]</td>
<td>![Red / Yellow / Green]</td>
<td>Flames out / pilot light out</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Low battery warning</td>
<td>![Red / Yellow / Green]</td>
<td>![Red / Yellow / Green]</td>
<td>In-house battery voltage is lower than 9.8V.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Low water flow warning</td>
<td>![Red / Yellow / Green]</td>
<td>![Red / Yellow / Green]</td>
<td>Water flow rate is lower than 1.5 L/min.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
</tbody>
</table>

### Elite Version

<table>
<thead>
<tr>
<th>Explanation</th>
<th>Display of Indicators</th>
<th>Trigger</th>
<th>System Reaction</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery being charged</td>
<td>![Animated Chapter]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Battery fully charged</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pilot Light is lit</td>
<td>![Animated Chapter]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water is running</td>
<td>![Animated Chapter]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hot water warning (chamber)</td>
<td>![Hot]</td>
<td>![Hot]</td>
<td>Water temperature at heat exchanger exceeds 55°C.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Hot water warning (water outlet)</td>
<td>![Hot]</td>
<td>![Hot]</td>
<td>Water temperature at water outlet exceeds 50°C.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Tilt warning</td>
<td>![Tilt]</td>
<td>![Tilt]</td>
<td>Heater is tilted more than 30 degrees.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Flames out warning</td>
<td>![Off]</td>
<td>![Off]</td>
<td>Flames out / pilot light out</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Low battery warning</td>
<td>![Bat]</td>
<td>![Bat]</td>
<td>In-house battery voltage is lower than 9.8V.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
<tr>
<td>Low water flow warning</td>
<td>![Flo]</td>
<td>![Flo]</td>
<td>Water flow rate is lower than 1.5 L/min.</td>
<td>Turn off the control knob and the power button.</td>
</tr>
</tbody>
</table>
Troubleshooting Guide

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hot water warning</td>
<td>Water tank/carrier is running out of water</td>
<td>Fill water tank/carrier with water.</td>
</tr>
<tr>
<td></td>
<td>Environment temperature is high</td>
<td>Turn control knob to a cooler setting.</td>
</tr>
<tr>
<td></td>
<td>Temperature sensor defective</td>
<td>Contact Coleman Service Center and return product to Coleman when necessary.</td>
</tr>
<tr>
<td>Tilt warning</td>
<td>Heater is tilted more than 30 degrees.</td>
<td>Gas &amp; pump will be shut off immediately.</td>
</tr>
<tr>
<td></td>
<td>Sensor defective</td>
<td>Contact Coleman Service Center and return product to Coleman when necessary.</td>
</tr>
<tr>
<td>Flames out warning</td>
<td>Flames blown out by strong wind / pilot light is out</td>
<td>Do not use in strong wind condition. Turn off the heater completely and restart the ignition sequence.</td>
</tr>
<tr>
<td></td>
<td>Flame detection module defective</td>
<td>Contact Coleman Service Center and send to Coleman when necessary.</td>
</tr>
<tr>
<td>Low battery warning</td>
<td>Battery voltage lower than 9.8V.</td>
<td>Recharge the battery.</td>
</tr>
<tr>
<td></td>
<td>Defective battery</td>
<td>Contact Coleman Service Center and replace the rechargeable battery.</td>
</tr>
<tr>
<td></td>
<td>Pump is not in correct position</td>
<td>Rotate pump so “THIS SIDE UP” is facing upward.</td>
</tr>
<tr>
<td></td>
<td>Water tank/carrier out of water</td>
<td>Fill water tank/carrier with water.</td>
</tr>
<tr>
<td>Low water flow warning</td>
<td>Pump inlet screen clogged</td>
<td>Clean the screen, seen instructions given in maintenance section.</td>
</tr>
<tr>
<td></td>
<td>Hose twisted / kinked</td>
<td>Straighten hose.</td>
</tr>
<tr>
<td></td>
<td>Battery lead disconnected</td>
<td>Remove battery cover &amp; reinstall lead.</td>
</tr>
<tr>
<td></td>
<td>Pump power cord disconnected</td>
<td>Plug cord into power socket on heater.</td>
</tr>
<tr>
<td></td>
<td>Low battery</td>
<td>Recharge the battery.</td>
</tr>
<tr>
<td></td>
<td>Flow rate sensor defective</td>
<td>Contact Coleman Service Center and send to Coleman when necessary.</td>
</tr>
<tr>
<td>Burner will not light</td>
<td>Propane cylinder empty</td>
<td>Replace cylinder.</td>
</tr>
<tr>
<td></td>
<td>Propane cylinder frosted</td>
<td>Replace cylinder and reuse after thawing.</td>
</tr>
<tr>
<td></td>
<td>Fuse defective</td>
<td>Refer to maintenance section and replace the fuse.</td>
</tr>
<tr>
<td></td>
<td>Electronic circuit defective</td>
<td>Contact Coleman Service Center and send to Coleman when necessary.</td>
</tr>
<tr>
<td>Water leakage</td>
<td>Connectors cross-threaded;</td>
<td>Reconnect the connectors.</td>
</tr>
<tr>
<td></td>
<td>Sleeved-connectors were not locked into place</td>
<td>Read instructions for connecting sleeved connectors and reconnect the connectors.</td>
</tr>
<tr>
<td></td>
<td>Defective seal or break</td>
<td>Replace sealing components (O-rings) or send to Coleman when necessary.</td>
</tr>
<tr>
<td></td>
<td>Calcium buildup</td>
<td>Clean heater (refer to section “cleaning instructions” on page 7)</td>
</tr>
<tr>
<td>Battery won’t hold a Charge</td>
<td>Defective Battery</td>
<td>Refer to replacement parts section and replace battery</td>
</tr>
<tr>
<td></td>
<td>Main power switch is neglected</td>
<td>See Helpful Hints section on how to use the main power switch</td>
</tr>
<tr>
<td>No display</td>
<td>Battery lead disconnected</td>
<td>Remove battery cover &amp; reinstall lead.</td>
</tr>
<tr>
<td></td>
<td>Fuse defective</td>
<td>Refer to maintenance section and replace the fuse.</td>
</tr>
<tr>
<td></td>
<td>Electronic circuit defective</td>
<td>Contact Coleman Service Center and send to Coleman when necessary.</td>
</tr>
<tr>
<td></td>
<td>Low battery</td>
<td>Recharge the battery.</td>
</tr>
<tr>
<td></td>
<td>Main power switch at “OFF” position (for Elite version only)</td>
<td>Turn on the main power switch</td>
</tr>
</tbody>
</table>

Technical Characteristics
Pressure: 2.8 kPa
Injector size: 0.66mm
Total gas consumption: 21.0 MJ/h
Gas type: Propane LPG

Replacement Parts

<table>
<thead>
<tr>
<th>Part No.#</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 1391737</td>
<td>HWOD H2Oasis Elite Shower Head</td>
</tr>
<tr>
<td>2. 1392747</td>
<td>HWOD H2Oasis 8 Foot Silicone Hose</td>
</tr>
<tr>
<td>3. 1392757</td>
<td>HWOD H2Oasis Adaptor Storage Cover</td>
</tr>
<tr>
<td>4. 1392758</td>
<td>HWOD H2Oasis Shower Head Bag</td>
</tr>
<tr>
<td>5. 1394550</td>
<td>HWOD H2Oasis Regulator</td>
</tr>
<tr>
<td>6. 1394551</td>
<td>HWOD H2Oasis Lithium Ion Battery</td>
</tr>
<tr>
<td>7. 1394552</td>
<td>HWOD H2Oasis Pump &amp; Hose</td>
</tr>
<tr>
<td>8. 1394553</td>
<td>HWOD H2Oasis Recharging Cord 240V</td>
</tr>
<tr>
<td>9. 1394554</td>
<td>HWOD H2Oasis Recharging Cord 12VDC</td>
</tr>
<tr>
<td>10. 1394555</td>
<td>HWOD H2Oasis Knob</td>
</tr>
<tr>
<td>11. 1394556</td>
<td>HWOD H2Oasis Shower Head Bracket</td>
</tr>
<tr>
<td>12. 1394557</td>
<td>HWOD H2Oasis Fuse</td>
</tr>
</tbody>
</table>
Three Year Limited Warranty

Coleman Brands Pty. Ltd. (“Coleman”) warrants that for a period of three (3) years from the date of original retail purchase, this product will be free from defects in material and workmanship. Coleman will, depending on the circumstances, refund, repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. To the extent permitted by law and subject to your non-excludable rights under the Australian Consumer Law (Schedule 2 to the Competition and Consumer Act 2010 (Cth)) and the New Zealand Consumer Guarantees Act, which are not limited to a one (1) year period, this is your exclusive remedy for any breach of this limited warranty or for any other claims otherwise relating to this limited warranty.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided under this warranty are in addition to and do not affect purchaser’s statutory rights under the Australian Consumer Law or other rights at law.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Please keep your proof of purchase documentation, such as the original sales receipt or the relevant credit card statement. Proof of purchase is required to obtain warranty performance. Coleman dealers, Coleman service centres, or retail stores selling Coleman® products do not have the right to alter, modify or in any way change the terms and conditions of this warranty. The warranty is valid only for products that are purchased new and unused in Australia and New Zealand, from Coleman or Coleman dealers or retailers.

**WARRANTY EXCLUSIONS AND LIMITATIONS**

The Australian Consumer Law provides consumers with certain ‘Consumer Guarantees’. These guarantees apply where the goods and services Coleman supplies to you are of a kind ordinarily acquired for personal, domestic or household use or cost less than $40,000, and in the case of goods, are not re-supplied by you. Nothing in this limited warranty excludes, restricts or modifies rights which you have under the Australian Consumer Law in respect of the consumer guarantees and all of the provisions in this section are to be read subject to the Australian Consumer Law.

This warranty does not cover: (a) normal wear of the product and/or its parts; (b) parts that are not genuine Coleman® parts, consumables, lost parts and accessories; (c) damage resulting from any of the following: negligent use or misuse of the product, commercial use of the product, use contrary to the operating instructions; disassembly, repair or alteration by anyone other than Coleman or Coleman service centre, the use of a part other than a genuine Coleman® part; or (d) acts of God, such as fire, flood, hurricanes and tornadoes.

To the extent permitted by the Australian Consumer Law, the Competition and Consumer Regulation 2010 and the New Zealand Consumer Guarantees Act, Coleman’s liability is limited, depending on the circumstances, to refund, replacement or repair of Coleman® products or components.

For the avoidance of doubt, any and all other warranties or conditions which are not guaranteed by the Australian Consumer Law, the Competition and Consumer Regulation 2010 and the New Zealand Consumer Guarantees Act and which are not expressly included in this warranty as additional warranties or conditions are expressly excluded, including liability for incidental or consequential damages caused by the breach of any express or implied warranty or condition.

**MAKING A WARRANTY CLAIM - RETURN TO COLEMAN FOR REPAIR**

Take the product to an authorised Coleman retailer or Coleman service centre as soon as the warranty claim arises. You may locate the nearest authorised Coleman retailer or Coleman service centre by visiting www.colemanaustralia.com.au or calling 1800 224 350 or + 61 2 8762 5000. Please ensure that you provide a written description of the problem with the product, together with your contact name, address and telephone number and proof of purchase. Subject to the applicable consumer laws in your jurisdiction, you must pay for the costs of transporting the product, including packaging, freight and insurance costs, to an authorised Coleman retailer or Coleman service centre for warranty service. If the warranty claim is substantiated and accepted by Coleman, Coleman will cover all costs associated with the warranty claim. Coleman reserves the right to seek reimbursement for any costs and expenses incurred for a warranty claim if the product is found to be in good working order. If you have any questions regarding this warranty please call 1800 224 350 or + 61 2 8762 5000.